

BEST PRACTICES OF MUNICIPALITIES IN WARTIME



2023

TOWARDS VICTORY BY JOINT EFFORTS

BEST PRACTICES OF MUNICIPALITIES IN WARTIME

**Edited by O. Slobozhan, Executive Director of the Association of Ukrainian Cities,
PhD in Public Administration**

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Kyiv 2023

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The full-scale invasion of Ukraine by Russia has completely changed the life of every Ukrainian. Local governments have also shifted their focus, as municipalities were the first to face the challenges of war. Since the first days of the aggressor's invasion, municipalities have been uniting the efforts of their residents to facilitate our Victory and rebuild Ukraine.

We have collected 54 best practices from municipalities across Ukraine on helping the Joint Forces of the Armed Forces of Ukraine, supporting and maintaining internally displaced persons, supporting the families of Heroes, and on successful international cooperation.

Each practice is a small story about unbreakable Ukrainians who demonstrate to the whole world their strength and steadfastness, perseverance and commitment to defeat the occupier, and Ukraine's desire to become a full member of the European Union.

We are grateful to the International Republican Institute for its cooperation in the creation of this collection and financial support from USAID, as the practices presented here will be useful for other municipalities in the future.

Oleksandr Slobozhan,
Executive Director of the Association of Ukrainian Cities,
PhD in Public Administration

BILOHORODKA VILLAGE MUNICIPALITY

KYIV REGION

EVACUATION TRAINING CENTRE

In November 2022, Bilohorodka Village Council organised the full scope of the training, in particular, equipping evacuation and reception centres, a system for informing citizens, including in the event of a power outage, as well as transport support and other measures envisaged by the plan. The municipality was chosen as the place for the trainings because it has significant experience in organising and conducting evacuation. In March, according to different estimates, 50-70 thousand residents of the temporarily occupied towns and municipalities of the Bucha District were evacuated through Bilohorodka.

In cooperation with municipality volunteers, the Bilohorodka Village Council organised and conducted seven waves of evacuations.

The market square in Bilohorodka became a symbol of liberation and freedom. Every person who got off the bus received a hot meal, tea, water, and all the necessary medical, psychological, and humanitarian assistance



Implementation period: 15-22 November 2022

Assistance in Evacuation

BUCHA

CITY MUNICIPALITY

KYIV REGION

VOKZALNA STREET PROJECT IN BUCHA

In October 2022, the American Charity Global Empowerment Mission (GEM) launched the Vokzalna Street Project in Bucha with the financial support of the Howard G Buffett Foundation (HGBF). At the same time, a trilateral agreement was signed between GEM, the Bucha City Council, and the Project contractor Vespa Group.

Vokzalna street is infamous for the fierce battles that took place there, during which the Ukrainian Armed Forces destroyed a huge military convoy of Russian equipment.

Within exactly one year, Vokzalna street was completely changed – the American non-profit organisation Global Empowerment Mission (GEM), jointly with its partners and the authorities, repaired 110 houses, performed more extensive repairs in about 20 houses, and restored windows and roofs in almost all of these houses. More importantly, 12 completely destroyed houses were rebuilt from scratch.

Due to the active hostilities, Russian troops also destroyed most of the infrastructure: power poles, communication lines, and road surfaces – all of which were rebuilt by benefactors jointly with the city authorities.

The reconstruction was completed with the financial support of the Howard G Buffett Foundation. Volunteers of the NGO “Quality of Life Foundation” and the general contractor “Vespa Group” helped to implement the Project. The Project cost is UAH 200 million.



Implementation period: October 2022 – April 2023

Cooperation with
International Partners

VINNYTSIA CITY MUNICIPALITY

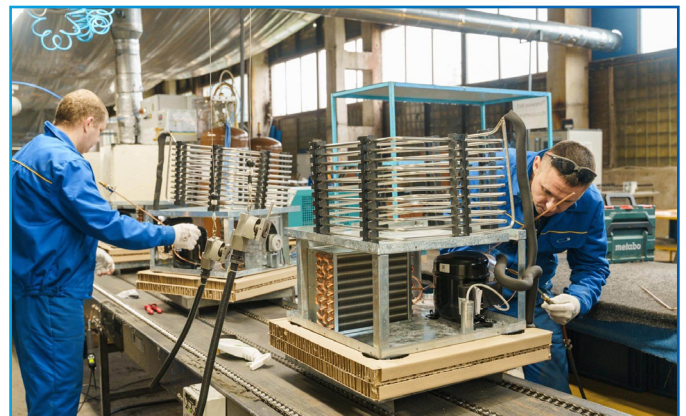
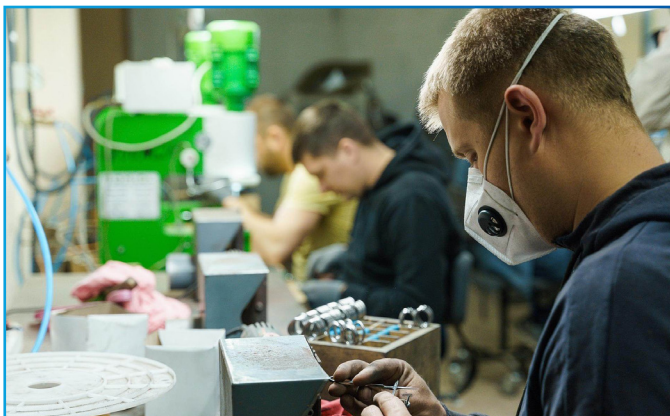
VINNYTSIA REGION

BUSINESS DURING WAR: MORE THAN 300 ENTERPRISES RELOCATED TO VINNYTSIA MUNICIPALITY

Business entities operating in various sectors of economy continue to relocate to Vinnytsia from dangerous regions. As of 1 June 2023, a total of 307 business entities from other regions of the country operating in nine economic sectors have been officially registered in the Vinnytsia municipality since the beginning of the full-scale war. These are both legal entities and individual entrepreneurs. For 239 (78%), business activities have resumed. The scope of the territory from which the companies were displaced is extremely diverse and covers most of the regions where hostilities have been or are ongoing: Kyiv, Donetsk, Zaporizhzhia, Luhansk, Dnipro, Mykolaiv, Sumy, and Kherson regions. There are also businesses from other regions, such as Lviv, Odesa, Khmelnytskyi, Kirovohrad, Rivne, Zhytomyr, Cherkasy, and Chernivtsi regions, which have also been relocated to the municipality due to the war. Naturally, individual entrepreneurs are adapting more quickly: nine out of ten are already working; among legal entities, every second enterprise is operating at full capacity.

The relocated enterprises have created 1,539 workplaces, employing both Vinnytsia residents and IDPs. As a result, the budget is filled with taxes – in the first quarter of 2023, such enterprises have already transferred a total of UAH 6 million to the budget of the municipality.

The authorities have done and are doing their best to effectively assist the relocated businesses. In particular, the city has compiled a list of proposals for industrial, warehouse, and office premises and processed more than 200 applications for relocation of facilities from the combat zone. Vinnytsia has been, is, and will be a reliable platform for business!



Implementation period: February 2022 – ongoing

Creation of Workplaces

HAIVORON CITY MUNICIPALITY

KIROVOHRAD REGION

WOMEN LEADERS OF HAIVORON MUNICIPALITY TAKE ON CHALLENGES OF WARTIME

Since the outbreak of the full-scale war, women leaders of the Haivoron municipality have been organising volunteer movements, hosting a significant number of IDPs, having numerous volunteer initiatives, establishing new ones and engaging in established international relations with partners to provide support to those in need.

With the financial support of the Canadian government through the All-Ukrainian NGO “Democracy Development Centre” and US Peace Corps volunteers, a household service centre for internally displaced women (hairstyling, shoemaking, sewing, and laundry services) was set up in the premises of the Territorial Social Service Centre. Subsequently, four compact accommodation facilities were opened for those who lost their homes and are in need of housing, with the strong support of the public sector and international donors.

After gaining experience and knowledge abroad from the Global Network of Women Peacebuilders, leaders of the municipality initiated a number of projects to integrate IDPs and their children: a psychosocial support room for children was set up, which was renovated jointly by the city council and the Red Cross Society; a gynaecological room with barrier-free access was opened in the city hospital with the support of the Women’s Health and Family Planning Charitable Foundation, the Ukrainian Women’s Union as a part of the humanitarian response of UNFPA, the United Nations Population Fund; within the framework of the UNICEF Emergency Response in Kirovohrad Region to Address the Needs of Children and Their Representatives, including IDPs Affected by the War in Ukraine humanitarian project, the Spilno (Jointly) children’s space was completed in the municipal library; the mobile team of social and psychological assistance to victims of domestic and/or gender-based violence was launched; a day centre for social and psychological assistance at the city Centre of Social Services started its work.

As part of the Supporting Children from Ukraine project, the American charity organisation Compassion is Life is implementing projects to provide financial assistance to IDP children to meet their educational needs.



Implementation period: 24 February 2022 – ongoing

**Cooperation with
International Partners**

HLUKHIV CITY MUNICIPALITY

SUMY REGION

CREATING SPACE OF PSYCHOSOCIAL SUPPORT TO HELP FAMILIES WITH CHILDREN AFFECTED BY HOSTILITIES

With the support of the All-Ukrainian Public Centre Volunteer, within the SOS CHILDREN. Emergency Assistance Programme project, a psychosocial support space has been created on the basis of the municipal institution 'Centre for the Provision of Social Services' of the Hlukhiv City Council to help families with children affected by the hostilities and the war of the Russian Federation against Ukraine. As part of the project, families with children attend group and individual sessions where they receive the necessary psychological and socio-pedagogical support. In the framework of the project, participants receive in-kind assistance in the form of food and hygiene products.



Implementation period: February 2023 – ongoing (will be valid for one year)

Assistance to Internally
Displaced Persons

HORODNIA CITY MUNICIPALITY

CHERNIHIV REGION

HORODNIA MUNICIPALITY RESTORES ALL SPHERES OF LIFE UNDER OCCUPATION

The Horodnia municipality was besieged by enemy troops from the first hours of the full-scale invasion. All roads in the area were blocked, bridges were blown up, and the border-line villages were disconnected from power supply. The siege lasted for over a month. Through all available social media channels, the city authorities urged people not to panic and opened bomb shelters. People's protection units were created to prevent looters. Young people were actively involved in patrolling. The shops were completely sold out of food, and pharmacies were left without medicines. On 28 February, there was no electricity or telecommunication. The city authorities organised the production of flour locally, in the municipality. A local mixed fodder plant started producing sunflower oil for the needs of the people. Farmers delivered milk to the city and sold it at a symbolic price. The poultry farm delivered eggs and poultry meat to the city and villages. At the end of March, farmers began selling veal, under the control of the city council, in portions to the individual. Prices on the market were also controlled when entrepreneurs were selling off their remaining stock. ATMs ran out of cash. The city authorities arranged for cash to circulate through Oschadbank so that every resident could receive money to meet their minimum needs. A generator was used to provide water supply for two hours a day. Several points were opened with landline telephones, which made it possible to stay in touch within the municipality and call relatives via mobile phones. City council employees were on duty at each of these points to help people dial the numbers they needed. Volunteer electrician crews went through enemy checkpoints to repair damaged power lines. In this way, a week later, the city had MTS mobile phone service, electricity, and water. A volunteer centre was created in the music school, through which much-needed medicines could be ordered. Medicines and food were brought in by people who had any leftovers to share with those who needed it most. Fuel stocks and their use for bread delivery and other urgent needs were controlled by the city authorities in agreement with petrol stations.

At the end of March, volunteers were able to deliver insulin and anaesthetic drugs to the city. At the same time, city council employees also acted as volunteers who went on unsafe journeys to get the necessary supplies.



Implementation period: February 2022 – March 2022

**Assistance to Ukrainians
in Occupation**

DOBROSLAV SETTLEMENT MUNICIPALITY

ODESA REGION

OPENING OF SIDE-BY-SIDE HUB FOR VETERANS

The Dobroslav municipality is currently home to 13 families, defenders from whose families were fallen in the Russian-Ukrainian war, 2 families of perished ATO/JFO veterans and widows of perished international soldiers. Nine of these families have children aged 4 to 18, including children with disabilities.

The Dobroslav Settlement Council has opened the Side-by-Side hub to support defenders and their families during and after the war, to be with them in a comfortable space: to support, inspire, and motivate them.

The project provides social support for veterans, their family members, as well as family members of perished war veterans. The project team works directly with military personnel and family members of the perished military officers and provides them with not only social, psychological, but also physical assistance and support.

Families of the fallen defenders of Ukraine, as well as military personnel living in the Dobroslav municipality, will receive real tangible assistance, solutions to specific domestic problems, improved living conditions, as well as the opportunity for psychological support and expert advice. The work that is beyond the means of these families or requires significant financial and physical costs will be carried out by project participants.

The social factor is important – it prevents families from feeling abandoned or forgotten. Attention and social care will help them overcome the grief of losing a close person. This will improve the mechanism of social support for such families in the Dobroslav municipality.

The main goal of the project is to unite war veterans and their families and establish communication between veterans, authorities, and local residents.



Implementation period: April 2023 – ongoing

Assistance to the Joint Forces of the Armed Forces of Ukraine
Assistance to the Families of Heroes

ENERHODAR CITY MUNICIPALITY

ZAPORIZHZHIA REGION

CENTRE FOR ASSISTANCE TO EVACUATED ENERHODAR RESIDENTS

Enerhodar is widely known in Ukraine and abroad as a satellite city of two powerful power plants – Zaporizhzhia Nuclear Power Plant and Zaporizhzhia Thermal Power Plant. Since 4 March 2022, Enerhodar has been under occupation. Since August 2022, the Russian military has completely blocked the possibility of transferring any aid from the territory controlled by Ukraine. More and more residents of Enerhodar began to leave the occupied city. Currently, about 35,000 residents of Enerhodar live outside their hometown.

Since September 2022, a Centre for Assistance to Evacuated Enerhodar Residents has been operating in Zaporizhzhia, providing a wide range of services. Every month, municipal staff and volunteers receive and provide assistance to more than 2,000 families. People are provided with humanitarian aid, medicines and food, legal support, various types of social and administrative services, including benefits, subsidies or pensions, and psychological rehabilitation. Numerous workshops and educational courses are held for children and adults, in particular, training on emergency medical care, explosive safety, and others.

To support IDPs from Enerhodar, hubs have also been opened in Kyiv and Dnipro. About 2,000 internally displaced families are accommodated in Kyiv every month, and about 300 families are hosted in Dnipro.

Besides, in late 2022, the city authorities initiated the Help by Mail social programme aimed to send targeted parcels with humanitarian aid to the Enerhodar residents living in different parts of Ukraine. Almost 3,000 families have received targeted assistance in this way.



Implementation period: September 2022 – ongoing

**Cooperation with
International Partners**

ZHYTOMYR CITY MUNICIPALITY

ZHYTOMYR REGION

TRANSPORT CARD FOR IDPS

Internally displaced and/or evacuated persons living in the Zhytomyr municipality due to the introduction of martial law in Ukraine can receive a free transport card that will enable them to use public transport in the city at a lower cost. This decision was approved by the executive committee of the Zhytomyr City Council No. 650 dated 31.08.2022.

To apply for a transport card, IDPs should contact the Department of Social Policy of the city council. Internally displaced persons receive a transport card and have access to the same benefits and opportunities as Zhytomyr residents (if they have an IDP certificate). Three types of transport cards are available in Zhytomyr:

- public – an electronic wallet that gives the right to use public transport at reduced fares: UAH 10 in minibuses and UAH 6 in trolleybuses and trams;
- student – a student e-wallet that gives the right to use public transport at reduced fares upon showing a student card: UAH 5 in minibuses and UAH 4 in trolleybuses and trams;
- reduced – an e-wallet that gives the right to use fares at reduced cost upon showing a certificate of the standard form in accordance with the laws of Ukraine and regulations of the executive committee of the Zhytomyr City Council.



Implementation period: 31 August 2022 – ongoing

Assistance to Internally
Displaced Persons

ZAPORIZHZHIA CITY MUNICIPALITY

ZAPORIZHZHIA REGION

ZAPORIZHZHIA BECOMES PERMANENT OR TEMPORARY SHELTER FOR HUNDREDS OF THOUSANDS OF PEOPLE FLEEING THE WAR

Since the first days of the full-scale russian invasion, the Zaporizhzhia municipality has become a shelter for a significant number of people coming from the south of the region and other areas. For more than 7 months, since the enemy invasion, Ukrainians from the temporarily occupied territories and from the areas of active hostilities have been welcomed in Zaporizhzhia every day. In total, about 280,000 people, including more than 70,000 children, have arrived in the city.

Residents and local authorities of the Zaporizhzhia municipality helped all these people to overcome the difficulties of forced evacuation. They were provided with temporary shelter, food, and basic necessities. When necessary, medical care and psychological counselling were organised.

A humanitarian centre was opened in the city. Employees of various departments of the Zaporizhzhia City Council and volunteers welcomed, registered, advised, and helped people who managed to escape from the occupation and from the hotspots of Donetsk, Luhansk, Kherson, and Zaporizhzhia regions. There have been times when the staff of the IDP hub received from 4,000 to 5,000 people a working day. And they found the strength to support everyone.

Social workers assisted in accommodating IDPs in the New Hope shelter, hotels, hostels, the Safe Shelter modular town, dormitories and kindergartens in Zaporizhzhia. When the weather got colder, we also took care of accommodation for IDPs and residents who lost their homes due to the war.

In Zaporizhzhia, IDPs were not only provided with shelter, medical and psychological support, but also were helped with the renewal of their documents and evacuation to other parts of Ukraine and abroad.

The city organised the distribution of humanitarian aid, which Zaporizhzhia received from the Zaporizhzhia Regional Military Administration, international and Ukrainian partners, and twin cities. Among those who helped Zaporizhzhia were the United Nations Children's Fund (UNICEF), the HEKS/EPER Charitable Organisation, the BGV Charitable Foundation, the Médecins du Monde Association, a number of German, Italian, and Portuguese cities, and many indifferent people and organisations. The aid received and distributed included food, medicines, hygiene products, clothing, and other essential goods.



Implementation period: 31 August 2022 – ongoing

**Assistance to Internally
Displaced Persons**

ZBORIV CITY MUNICIPALITY

TERNOPIL REGION

ZBORIV YOUTH BRINGS UKRAINE'S VICTORY CLOSER

On 24 February 2022, the youth operational office was opened in Zboriv and a Telegram channel was created to notify residents of urgent news, announcements, and alerts. This was an initiative of the municipality's youth council. Later, the project developed into the launch of the Power of Youth Foundation. Since then, the young people have managed to raise over UAH 1,000,000 to help the military and people affected by the war, purchase 11 cars, attract assistance from abroad and make more than 20 trips to the frontline.

Despite the heavy workload of volunteering, the team manages to implement many projects: charity events and activities, trainings for young people, public events, winning grants, and even creating new public spaces.

One of the largest educational projects over the past year was the Juniors+ initiative, the target audience of which is young people aged 10-14. The three-day programme provided students with training in basic project management, communications and allowed them to present their first projects.

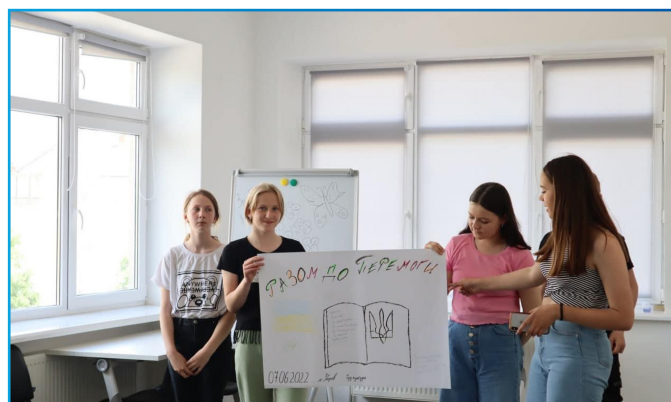
The youth of Zboriv are already thinking about the recovery process. That is why they held the so-called Dialogue of Victory, where they developed a strategy for the restoration of youth infrastructure and activities.

Apart from the usual fundraising and collecting clothes, young people organise various cultural events for this purpose. For example, an acoustic charity event or a presentation of their own film about the volunteers of the municipality.

The Youth Media Centre has been operating in the municipality for several years. This centre allows young people to study the media sphere, practice their photography and video shooting skills. Recently, they held a workshop on journalism for children of military personnel and children affected by the war.

In addition to the media centre, during the full-scale invasion, the municipality opened the "Bavovna Hub" space. This is a space for military personnel and their families to communicate with each other, with volunteers, and with public officials.

The young team does not stop working. They have already started implementing a new project, and along with it, they have managed to help Kherson after the flood.



Implementation period: February 2022 – ongoing

**Assistance to Internally Displaced Persons
Assistance to the Families of Heroes**

ZVIAHEL CITY MUNICIPALITY

ZHYTOMYR REGION

FIFTY FLATS FOR THE MILITARY FROM THE BUDGET OF ZVIAHEL

Local councillors of the Zviahel City Council allocated UAH 50 million from the city budget to purchase 50 flats for the military personnel, and shortly before that, the local councillors approved the Regulation on the financial compensation to military personnel for housing. This is a separate initiative of the local authorities, which operates in parallel with the state programme.

‘We plan to implement the initiative in 2023, so that military families can have their own homes. Provision of housing is the least we can do to thank our defenders for their protection of the state and their sacrifice. We are making every effort to help all those in need of housing move into their new homes as soon as possible,’ said Oksana Hvozdenko, Secretary of the City Council.

On 27 April 2023, the Zviahel City Council approved a list of 50 military officers to receive financial compensation for their eligible housing and determined the amount of compensation for their families. According to the Secretary of the City Council, the lists were provided by the commanders of military units, in accordance with the Regulation adopted at the prior session. The military officers choose their own apartments, and the city council pays compensation to their special accounts. Since the beginning of 2023, a total of UAH 52,129.1 thousand was planned to be allocated from the municipal budget.

Under martial law, support for the Armed Forces of Ukraine remains a priority for the local councillors. Funds in the amount of about UAH 20 million were envisaged for defence equipment for the Armed Forces of Ukraine and other military formations.

The Programme of National Resistance Measures of the Zviahel municipality for 2023-2024 was also approved. Funds in the amount of UAH 8 million will be allocated to ensure the implementation of measures to prepare the territory of the Zviahel municipality to defend itself during the war period.



Implementation period: March 2023 – ongoing

Assistance to the Families of Heroes

ZELENODOLSK CITY MUNICIPALITY

DNIPROPETROVSK REGION

ZELENODOLSK – RELIABLE FORTRESS IN DNIPROPETROVSK REGION

The Zelenodolsk municipality borders the Kherson region and has been on the frontline since the first days of the war. Since the beginning of March 2022, occupation troops have been on the municipality's border. The situation remained unchanged until the Armed Forces of Ukraine liberated the right bank of the Dnipro from the occupiers.

Feeling threatened, all the residents of the municipality were ready to defend their territory. The city authorities directed the residents to set up checkpoints, patrol the territory and provide first aid to the injured. As of today, the Zelenodolsk Voluntary Formation is a structural unit of the Armed Forces of Ukraine and continues to operate in the municipality.

To ensure effective and efficient communication, the municipality's authorities introduced a 24-hour telephone hotline, a convenient chatbot, mayor's regular video messages and live broadcasts, during which every resident could ask the mayor some questions. Alerts on social media helped people receive information about the threat of shelling in time and move to a safe place. This practice actually saved lives.

In early March 2022, a humanitarian centre was opened at the executive committee of the city council to provide assistance to both people who remained in the area and IDPs. Effective cooperation with charitable foundations, humanitarian missions and non-governmental organisations helped meet the urgent needs of people for basic necessities.

The Zelenodolsk municipality has become not only a protecting shield for the Dnipropetrovsk region, but also a transit hub through which more than 5,000 residents of the Kherson region fleeing the occupation passed. Volunteers and members of the Zelenodolsk Voluntary Formation welcomed people, provided them with meals, psychological assistance, temporary shelter, basic necessities and helped them move to safe places.

During the hostilities, more than 1,200 apartments in 74 multi-storey buildings and 448 private houses were damaged (12 of which were completely destroyed) in the municipality. People faced an extremely difficult situation. The partners' support allowed us to quickly restore the housing and face the winter with intact windows and repaired roofs.



Implementation period: 24 February 2022 – ongoing

**Assistance to the Joint Forces of the Armed Forces of Ukraine
Assistance to Internally Displaced Persons**

ZNAMIANKA CITY MUNICIPALITY

KIROVOHRAD REGION

IT WAS A HOSPITAL, NOW IT IS A DORMITORY

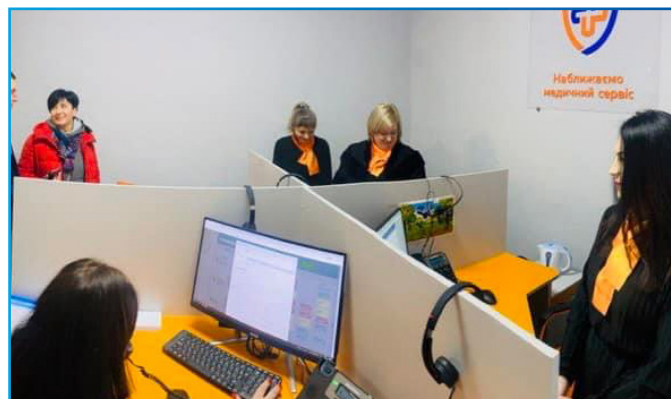
At the initiative of the Znamianka City Council, in partnership with the French non-governmental international organisation AKTED and the international organisation Médecins Sans Frontières, a two-storey hospital building was converted into a dormitory for IDPs evacuated from the Donetsk region.

In early February 2023, people evacuated in the summer of 2022 moved into the newly furnished rooms. Before that, they had been living in kindergartens. Ten rooms on the first floor of the dormitory are occupied by people over 60 years old. On the second floor, which had been empty for four years, eight rooms were converted into housing for families with many children.

Each floor has a fitted kitchen with electric stoves, refrigerators, and microwave ovens. There are separate rooms for washing and drying clothes, showers, and toilets.

In response to the residents' needs, the building was equipped with a separate Wi-Fi access spot. More than UAH 2 million were spent from the city budget to repair and replace electrical wiring, sewage and water supply pipes. Accommodation in the dormitory is free of charge. Utilities are also paid from the city budget.

Home appliances (irons, boilers, electric stoves, refrigerators, and others) were purchased for the institution by the international organisation Médecins Sans Frontières, and in cooperation with the International Organisation for Migration, the roof was replaced and the basement was renovated into a modern bomb shelter.



Implementation period: January 2023 – ongoing

Assistance to Internally Displaced Persons
Cooperation with International Partners

IVANO-FRANKIVSK CITY MUNICIPALITY

IVANO-FRANKIVSK REGION

LOGISTICS CENTRE OF IVANO-FRANKIVSK CITY COUNCIL

In June 2022, a logistics centre was opened in Ivano-Frankivsk, where every person can send parcels to the frontline areas of Ukraine free of charge. The logistics centre in Ivano-Frankivsk has been created to deliver goods to the 'hot spots' of Ukraine. The delivery is regular and takes place on announced routes. The day before, people are informed of the route the truck will take so that they can bring a parcel with the necessary supplies for their relatives or friends. The parcels can be sent to both military and civilians affected by the hostilities.

People who want to send parcels from the Carpathian region can bring them to the premises of the Volunteer Union. One can bring no more than five boxes (up to 100 kg). Only non-perishable groceries are allowed.

The Carpathian Volunteer Union jointly with the logistics centre of the Ivano-Frankivsk City Council continue to send parcels with all the necessities to soldiers at the frontline and residents of frontline localities. In particular, volunteers deliver the parcels to the military without charge. The number of parcels is increasing every time, the volunteers say. However, they do not refuse anyone.



Implementation period: June 2022 – ongoing

Assistance to the Joint Forces
of the Armed Forces of Ukraine

KYIV CITY MUNICIPALITY

KYIV CENTRE FOR STRESS RESILIENCE – INTERNATIONAL TRAINING PLATFORM FOR PSYCHOEDUCATION AND PSYCHOLOGICAL SUPPORT

The First Stress Resilience Centre in Ukraine is the result of joint efforts by the Kyiv city authorities, the Embassy of Canada in Ukraine, the Israeli Trauma Coalition (ITC), the United Nations Population Fund in Ukraine, the NGO New Social Vector and the NGO Innovative Social Solutions. Kyiv has adapted the Israeli model of intersectoral partnership to preserve the psycho-emotional health of its residents, prevent professional burnout, and strengthen community resilience during the war and post-war recovery. Work on the Centre began in 2022: 28 psychologists from the city's social sphere completed an internship in Israel, 30 psychologists from educational institutions were trained online, and a Memorandum was signed in early 2023 between the executive committee of the Kyiv City Council and the Israeli Trauma Coalition. In April 2023, the 140 m² Kyiv Stress Resilience Centre was opened at 1/2 A Baseina St with the participation of Larysa Galadza, Ambassador of Canada to Ukraine. The centre houses training rooms, locations for family and individual counselling, and a conference room.

The main areas of activity of the Stress Resilience Centre are as follows: training of psychoeducation trainers, organisation of group trainings and individual consultations to develop skills in social and psychological assistance, and conducting research on psycho-emotional state of Kyiv residents.

In April 2023, with the support of the H.S. Kostyuk Institute of Psychology of the National Academy of Educational Sciences of Ukraine, a study was conducted on the psycho-emotional state of specialists who ensure the city's vital functions under martial law: provide social, public and administrative services, treat, teach, and maintain the municipal front. According to 70% of respondents, they experience chronic fatigue, exhaustion, irritation, and emotional swings.

In May 2023, the Stress Resilience Centre launched group trainings for first responders: social workers, doctors, and specialists in the city's critical infrastructure. In May and June, more than 200 people were trained under the How to Help Yourself and Your Team in the Face of Chronic Stress Israeli programme. Among them were EMS and first-aid doctors, managers of the Kyiv Thermal Power Plant unit of Kyivteploenergo, and heads of Kyiv educational and social institutions.



Implementation period: September 2022 – ongoing

Cooperation with International Partners
Emotional support

KRAMATORSK CITY MUNICIPALITY

DONETSK REGION

OUR KRAMATORSK IDP SUPPORT CENTRES OPERATE IN KYIV AND DNIPRO

Back in the summer of 2022, the Kramatorsk City Council was working to establish representative offices across Ukraine. An online survey of Kramatorsk residents was conducted on social media, where they had to indicate which city they had evacuated to. As it turned out, the majority of Kramatorsk residents moved to the city of Dnipro.

In September 2022, the first territorial social service centre, the Our Kramatorsk social services department, was opened in Dnipro. Here, residents of the Kramatorsk municipality who were evacuated to the Dnipropetrovsk region can receive comprehensive assistance. In the first week of its operation, more than 1,000 families turned to the humanitarian hub. More than 100 were registered on the first day of operation. All Kramatorsk residents in Dnipro and Dnipropetrovsk region can contact the centre every day with various issues. Registration officers communicate with temporarily displaced persons to identify what kind of assistance they need. Other employees entertain children so that parents can quickly resolve the necessary issues. There is also a general practitioner's office from Kramatorsk Family Medicine Centre No. 1.

On 8 October 2022, the second hub, a territorial social service centre, was opened.

Our Kramatorsk is a centre for residents of Kramatorsk who have been evacuated to Kyiv. It provides support to IDPs from Kramatorsk who were forced to leave their homes and settle in Kyiv or the region. Currently, the centre offers a variety of consultations: employment, medical, psychological, social and legal assistance, and, if necessary, humanitarian aid. The centre's talented teacher will keep children busy while adults are solving problems. The centre offers group and individual lessons for children.

For more convenient communication, the Our Kramatorsk centre has its own Telegram channel, https://t.me/hub_nash_kramatorsk, where the latest updates about the centre's activities are regularly published. The main goal of the centre is to enable Kramatorsk residents to be heard in a new city, help them adapt, get answers to all the questions that interest the citizens, and make their life outside their hometown as comfortable as possible.



Implementation period: September 2022 – ongoing

Assistance to Internally
Displaced Persons

KREMENCHUK CITY MUNICIPALITY

POLTAVA REGION

ASSISTANCE TO IDPS FROM KREMENCHUK MUNICIPALITY

Since the first days of the full-scale invasion of the Russian Federation, the city of Kremenchuk has become a second home and a stronghold for many internally displaced people. Due to its favourable geographical location and distance from the country's borders, internally displaced persons feel safe there.

The Kremenchuk municipality regularly takes measures to ensure the effective functioning of the existing social support system and has made significant progress in many areas. As of 19.06.2023, about 30,086 internally displaced persons were registered on the territory of the Kremenchuk municipality.

On the first day of the full-scale invasion of Ukraine by the Russian Federation, the city authorities established the Kremenchuk centre for temporary accommodation on the basis of a dormitory of the Kremenchuk Mykhailo Ostrohradskyi National University, which became the main support point for internally displaced persons. The main functions of the centre were to register and provide temporary shelter for internally displaced persons. Since its establishment, 14,774 IDPs have applied to the Kremenchuk centre for temporary accommodation. In the city of Kremenchuk, 32 centres for temporary accommodation of internally displaced persons have been created. Currently, there are 17 temporary accommodation centres with a total capacity of 1,519 people. The centres host 754 internally displaced persons.

Apart from that, the Kremenchuk centre assisted in solving many other issues, namely:

- provision of temporary and social housing, as well as search for private housing;
- provision of psychological assistance;
- provision of free hot meals;
- regulated distribution of humanitarian aid;
- assistance with employment;
- provision of seasonal clothing and footwear;
- a social laundress and showers with free access for everyone;
- organisation of events, workshops, and holidays for children.



Implementation period: 24 February 2022 – ongoing

**Assistance to Internally
Displaced Persons**

KULYKIVKA SETTLEMENT MUNICIPALITY

CHERNIHIV REGION

DURING HOSTILITIES, KULYKIVKA MUNICIPALITY BECOMES HUMANITARIAN CENTRE FOR NEIGHBOURING MUNICIPALITIES

During the hostilities in the Chernihiv region in February-March 2022, the Kulykivka municipality was given an extremely important mission to become a humanitarian centre for Chernihiv and the neighbouring municipalities.

From the first days of the full-scale invasion of Russia until the de-occupation of the region, the Kulykivka Settlement Council continued to work and coordinate the municipalities' life support in emergency conditions. The council worked 24/7. Local entrepreneurs, farmers, carriers, volunteers, educators, and cultural workers joined the small team of the settlement council. Everyone worked as a single organism and monitored the provision of bread, medicines, and accommodation of refugees. The team organised patrols of the territories, brought meals and necessary supplies to the military deployed in the municipality. Doctors, saving the wounded, cooks, cooking for defenders and refugees, mechanics, repairing equipment, electricians, gas workers, utility workers, entrepreneurs, and volunteers all were holding their own front. Educators and cultural workers became a large team of volunteers. Sewing rooms were organised in the institutions, where staff sewed underwear, bedding for refugees, and ammunition for defenders, as well as socks and camouflage nets.

When the road bridge was blown up and direct communication with Chernihiv was no longer possible, the Kulykivka municipality stored and transported humanitarian aid to the city and other municipalities of the region in small quantities at great risk. During that period, the municipality's population, which used to be 15,000, doubled. An evacuation centre was opened in the settlement council. People registered for evacuation, waited for departure, drank hot tea and coffee and shared their tragedies there. Some people lost their homes forever, others lost their relatives, still others survived the terrible occupation. The employees of the settlement council had to see many ruined lives, listen to many heartbreaking stories and pass them through their hearts. The volunteers worked without days off or breaks at the Desna river crossings. Refugees from Chernihiv and the surrounding municipalities fled to the Kulykivka municipality to escape the shelling and bombardment.



Implementation period: February 2022 - March 2022

Humanitarian Support

LVIV CITY MUNICIPALITY

LVIV REGION

TREAT. PROSTHETISE. REHABILITATE UKRAINIANS IN UKRAINE. HOW THE UNBROKEN REHABILITATION CENTRE IN LVIV WORKS

UNBROKEN. This strong word describes Ukrainians. Many of them have lost everything. Homes. Families. Childhood. And yet... they have remained UNBROKEN. Lviv has become a major humanitarian hub where people fleeing the war find refuge.

The UNBROKEN National Rehabilitation Centre is a unique place where adults and children affected by the war receive comprehensive, qualified medical care.

Since the outbreak of the full-scale invasion, more than 11,000 wounded Ukrainians have been treated at the centre, including 350 children. The activities of the Centre include reconstructive surgery, orthopaedics, and prosthetics. Prosthetic limbs are not only fitted to the wounded, but also manufactured there. The Centre also provides physical, psychological, and psychosocial rehabilitation. All medical care is provided free of charge.

The National Rehabilitation Centre «Unbroken» operates on the basis of the First Medical Union of Lviv, the largest medical institution in Ukraine, which comprises two adult hospitals and one children's hospital. The mission of the centre is to save, prosthesise and rehabilitate Ukrainians in Ukraine.

The project is implemented by the First Medical Union of Lviv and the Lviv City Council with the support of the Ministry of Health of Ukraine.



Implementation period: 24 February 2022 – ongoing

Rehabilitation of Wounded
Ukrainians in Ukraine

MAKARIV SETTLEMENT MUNICIPALITY

KYIV REGION

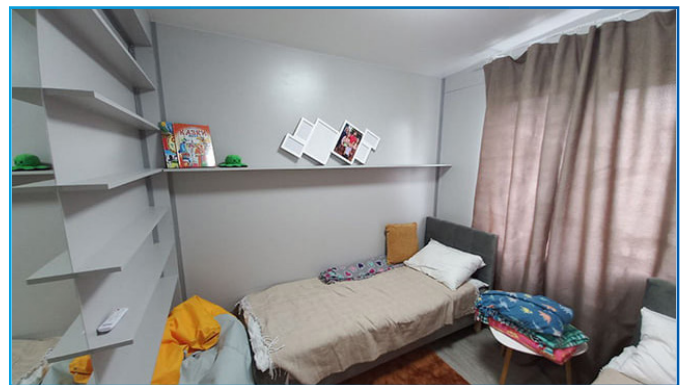
PILOT PROJECT TO PROVIDE TEMPORARY FURNISHED HOUSING

The first three modular houses were installed in Makariv, Kyiv region. American students raised the money for these houses, which were installed on the land plots of the affected families.

During the offensive of the Russian occupation forces, thousands of houses were destroyed in the Makariv municipality. In July 2022, a modular town, constructed with the support of the Governments of Ukraine and Poland, was opened in Makariv. However, people preferred to stay in their homes, communicate with their neighbours, and maintain their households.

With this in mind, the charitable foundation To Ukraine with Love initiated a fundraising campaign in the United States to fund temporary houses on the land plots of families who had lost their homes. As a result of the fruitful cooperation between the Makariv Settlement Council and charitable organisations, the Makariv municipality has become the site for a pilot project to construct such houses, with a total of USD 55,000 raised for the construction of temporary housing by American children and the charitable foundation To Ukraine with Love.

The houses were designed and constructed by “Tera monada”, a Ukrainian social start-up that makes turnkey modular houses within 3 days, according to the requirements of any family. The houses already have everything people need to live in, so they can move in right away and start to rebuild their ‘family nests’. Once genuine housing is restored, the temporary houses will be allocated to the next affected families.



Implementation period: August 2022 – ongoing

Cooperation with
International Partners

MAMAIVTSI VILLAGE MUNICIPALITY

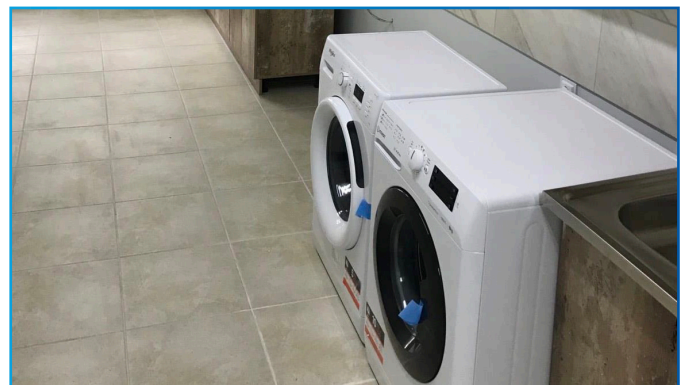
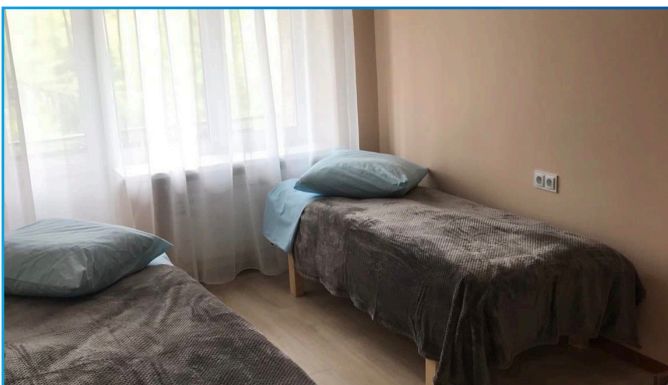
CHERNIVTSI REGION

SHELTER OF SAINT OLHA LUZHANY-CHERINIVTSI WELCOMES INTERNALLY DISPLACED PERSONS

In August 2022, the shelter of Saint Olha Luzhany-Chernivtsi for internally displaced persons was opened in the Mamaivtsi municipality. The shelter was equipped by the NGO ELEOS-Ukraine in cooperation with international partners and local authorities.

The shelter of Saint Olha Luzhany-Chernivtsi is a renovated building that accommodates about 80 people who lost their homes due to russian aggression in Ukraine.

The kitchen, rooms, and bathrooms were renovated and equipped. Currently, from 3 to 6 people live in one room. The shelter employs a social worker and a psychologist, provides services to children, facilitates employment and access to medical services.



Implementation period: August 2022 – ongoing

Cooperation with
International Partners

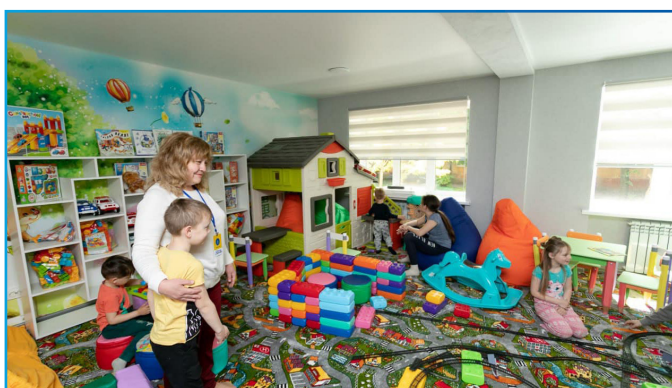
MARIUPOL CITY MUNICIPALITY

DONETSK REGION

SOCIAL HOUSING FOR MARIUPOL RESIDENTS

In April 2023, the first social dormitory for IDPs from Mariupol was opened in Dnipro. This is a pilot project and the result of joint efforts by Pavlo Kyrylenko, head of the Donetsk Regional Military Administration, Vadym Boichenko, mayor of Mariupol, Borys Filatov, mayor of Dnipro, the French Government, the International Organisation for Migration (IOM), the Charitable Foundation, and the Humanitarian mission Proliska.

A four-storey building in one of the districts of Dnipro has been completely reconstructed – from its roof to communications. Now there are 35 one-and two-bedroom apartments for families from Mariupol in that



building. The families include multi-child families, those with a child with a disability, and those of fallen and missing Ukrainian military officers. Accommodation in the dormitory is completely free of charge – no rental fee is paid. Each room has all the necessary furniture and appliances. Accessibility elements are also taken into account. There are laundry facilities, a coworking area, and a children's room.

With the support of our partners, we are also planning to open dormitories in the cities of Kropyvnytskyi, Chernivtsi, and Ivano-Frankivsk.

NETWORK OF YAMARIUPOL SUPPORT CENTRES OPERATES IN UKRAINE

The aim of the YaMariupol (I am Mariupol) Centres, which operate throughout Ukraine, is to provide comprehensive support to IDPs (humanitarian, legal, social, psychological, and medical assistance). The services of the centres are available to residents of Mariupol and the Mariupol district.

This is a unique support project implemented by the occupied Mariupol municipality throughout all of Ukraine. It was initiated by Vadym Boychenko, mayor of Mariupol. The project is implemented with the assistance of Pavlo Kyrylenko, head of the Donetsk Regional Military Administration. The first hub for residents of the currently occupied city after the outbreak of the full-scale aggression was opened in Dnipro. There are now more than 20 YaMariupol centres in 16 cities across Ukraine.

As of today, this project has employed 62% of Mariupol residents. These include more than 2,200 people who have found a job not only in Dnipro but also in other cities of Ukraine. Recently, the centres have been helping Mariupol residents receive state compensation for damage caused by the Russian army.



Implementation period: April 2023 - ongoing

**Cooperation with International Partners
Assistance to Internally Displaced Persons**

MEDZHYBIZH SETTLEMENT MUNICIPALITY

KHMELNYTSKYI REGION

MEDZHYBIZH MUNICIPALITY ARRANGES HOLIDAY FOR 30 CHILDREN FROM HERO CITY OF OKHTYRKA

The City of Okhtyrka (Sumy region) and the Medzhybizh Settlement Council (Khmelnyskyi region) have recently signed the Memorandum of Cooperation. The parties agreed to cooperate through organising holidays for adults and children, exchanging and disseminating information between medical and preventive care institutions on promising investment proposals in the tourism industry, using medical and healthcare facilities, exchanging experience in diagnosing, treating and preventing diseases, exchanging delegations to participate in exhibitions, festivals, cultural and tourist events.

In June 2023, at the request of Pavlo Kuzmenko, mayor of the Hero City of Okhtyrka, and on the initiative of Oleksandr Tkach, mayor of Medzhybizh, an exciting summer holiday was organised for 30 gifted young residents of Okhtyrka municipality, students of the Children's Sports School, the Junior Academy of Sciences, as well as school children.

The twelve-day Nadiia (Hope) camp was organised at the Medzhybizh Children's and Youth Sports School in the village of Holoskiv, with full-time accommodation and five meals a day. The camp was financed from the local budget.

The children were offered an active and eventful holiday, intellectual and entertaining activities, outdoor film watching, theme parties, games, quests, workshops, and amazing excursions to the Khmelnytskyi region, including:

- an excursion to the G-MUSEUM historical and local history museum in Horodok;
- an excursion to the city of Kamianets-Podilskyi;
- an excursion to the Medzhybizh State Historical and Cultural Centre (exploring dungeons and visiting museums, tasting traditional dishes such as kulish and Cossack fish soup);
- an excursion to Khmelnytskyi (the Eureka Museum and a visit to the cinema);
- an excursion to the Parkhomivka forestry;
- an excursion to a farm in the village of Holovchyntsi.



Implementation period: June 2023

**Cooperation with International Partners
Humanitarian Support**

MELITOPOL CITY MUNICIPALITY

ZHAPORIZHZHIA REGION

RIGHT HERE SUPPORT OPEN SPACE

A year ago, the Melitopol City Council launched the Right Here Support Open Space project. This is a platform where every resident of the united Melitopol district can receive humanitarian, informational, psychological, legal, and medical assistance. And everyone can join in to support the residents of the municipality and the brave fighters of the territorial defence.

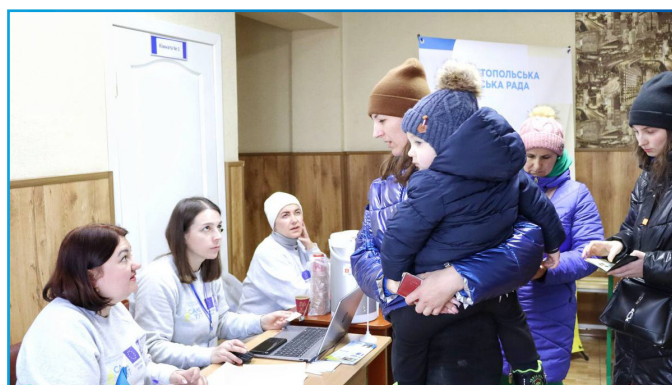
The enemy is trying to plant despair in people's minds, forcing them to leave their homes. They wanted to make people feel abandoned, but Melitopol residents united!

It is symbolic that the assistance in the Right Here space is provided by the residents of Melitopol who have experienced the hell of life under occupation and found themselves far from home. This means that they know what kind of support is needed for others.

Initially, the Right Here Support Open Space was created in Zaporizhzhia. With time, we managed to open another space in Zaporizhzhia (the second one), as well as in Lviv and Kyiv.

During the almost year-long operation of the Right Here open space, thousands of residents from the temporarily occupied territories have received help from the project, who trust the project and come to the centre. The cooperation has involved 40 Ukrainian and international partners who have contributed to making support for IDPs possible. The donors include: Vostok SOS, Support and Stabilisation Service, ADRA, Nova Ukraine, Beluga.UA, Podil Community, Smile UA, Cluster of Industrial and Craft Production of Ukraine, Heidenheim for Ukraine, Berlin Hands for Ukraine, Kėdainiai municipality (Lithuania) and other 50 Ukrainian and international donors.

The support centres continue to operate, expanding the range of assistance options. Everything is being done to ensure that every person who comes to the space receives everything they need.



Implementation period: June 2023 – ongoing

Assistance to Internally
Displaced Persons

MYKOLAIV CITY MUNICIPALITY

MYKOLAIV REGION

RECOVERY OF MYKOLAIV: CITY CONTINUES EFFECTIVE COOPERATION WITH DENMARK

Shelling by Russia damaged apartment buildings, private houses, educational institutions, medical facilities, and public utilities. The biggest challenge was the destruction of infrastructure. The city of almost half a million people was left without centralised water supply.

The Danish government has already provided Mykolaiv with 17 water purification systems, kilometres of new polyethylene pipes to restore the water supply system, powerful pumps, and tonnes of water supply and heating equipment to help restore the city's heating and water supply systems. The reconstruction of the aeration system for biological wastewater treatment has also been completed.

Copenhagen is working on a separate project to develop a general plan for Mykolaiv. It envisages not only the restoration of destroyed facilities, but above all, the recovery of the city on build back better principle. This does not mean restoring objects in their original form, but a complete redesign of the urban space. Some Soviet buildings will be utterly demolished and replaced with buildings that meet the requirements of the modern age without chaotic development.

As of February 2013, Mykolaiv received EUR 5 million in aid from Danish partners, according to the City Council.

To confirm the long-standing cooperation, a Memorandum of Understanding and Solidarity Partnership was signed between Mykolaiv and the Danish city of Aalborg in May this year. The Memorandum envisages cooperation in economic development, construction, implementation of green technologies, and exchange of experience in science and education, culture, and youth policy.

During the visit of representatives of the Danish Government to Mykolaiv, foreign partners reaffirmed their commitment to supporting the city on its path to recovery. In particular, the Embassy of the Kingdom of Denmark in Ukraine is planning to open an office in the city to make cooperation more efficient and effective. Besides, Denmark will deepen its cooperation and help Mykolaiv develop its strategic development goals, in particular by participating in the drafting of its recovery action plan. Experts from the Danish company Cowi will support the technical aspects of the Plan, with a focus on energy, water, and social infrastructure.



Implementation period: 2022 – April 2023



**Cooperation with
International Partners**

MUKACHEVO CITY MUNICIPALITY

ZAKARPATTIA REGION

FIRST REHABILITATION UNIT FOR MILITARY PERSONNEL IN ZAKARPATTIA REGION TO BE OPENED IN MUKACHEVO MUNICIPALITY

A rehabilitation unit will be opened in Mukachevo at the military hospital. Its arrangement is financed from the city budget. The city authorities have already allocated UAH 37 million for the military hospital in Mukachevo, where the first in the region rehabilitation unit for wounded defenders is due to be opened.

Oleksii Zelenskyi, the hospital's deputy commander for moral and psychological support, explains, 'The rehabilitation unit will be equipped with a swimming pool, exercise equipment, and treadmills for recovery. The full range of rehabilitation measures will be available there. The first patients will undergo rehabilitation in the facility this year.'

The unit will be able to rehabilitate 50 defenders per day. After the war, civilians will also be able to undergo rehabilitation at the unit.



Implementation period: October 2022 – ongoing

Rehabilitation of Wounded
Ukrainians in Ukraine

NETISHYN CITY MUNICIPALITY

KHMELNYTSKYI REGION

NETISHYN CITY COUNCIL PURCHASED ALMOST 200 VEHICLES FOR THE ARMY

In March 2022, the Netishyn city municipality began purchasing the necessary transport for its defenders. For this purpose, UAH 44,126,554 has already been allocated from the municipal budget. In 2022, the Netishyn municipality financed the purchase of a total of 136 units of various equipment for our defenders. Overall, 199 vehicles have been sent from the municipality to the frontline: pick-ups, jeeps, buses, trucks, vans, tank haulers, and special equipment.

'The need for equipment has not diminished. We have received many requests from our brave defenders. First of all, we send the purchased equipment to the military units where the residents of our municipality serve. We will continue to provide them with all possible assistance,' said Oleksandr Supruniuk, mayor.

Moreover, the municipality is actively purchasing radios, thermal imagers, weather stations, and other equipment for the military.



Implementation period: March 2022 – ongoing

Assistance to the Joint Forces
of the Armed Forces of Ukraine

NOVA HALESHCHYNA SETTLEMENT MUNICIPALITY

POLTAVA REGION

SUPPORT FOR ARMED FORCES OF UKRAINE

From the first days of the hostilities, the Nova Haleshchyna municipality has been supporting the military. The councillors, charitable foundations, farmers, the executive committee and all concerned residents have been helping the army.

Since the outbreak of the full-scale invasion, about 200 local residents have joined the army to defend the country: volunteers, conscripts and contract soldiers. Residents of the Nova Haleshchyna municipality have been actively supporting their countrymen and other defenders.

The first priority is to support the military from the Nova Haleshchyna municipality who are at the frontline. Regularly, several times a month, the members of the municipality form charitable humanitarian aid to the 'hot' spots. They provide vehicles, medicines, military equipment, stoves, generators, and homemade goodies prepared by educators. They also provide soldiers with necessary military equipment, walkie-talkies, tablets, and other equipment.

The municipality organises cultural and sports charity events to support the Armed Forces of Ukraine. The funds raised are used to buy paraffin wax for trench candles and bases for weaving camouflage nets. Due to the constant activity of cultural workers and local activists, 147 camouflage nets, 2,500 trench candles, 240 futons, 300 pillows, 23 kikimoras have been made and 1,300 kg of fresh fish have been processed into canned food.

The residents also support wounded soldiers undergoing treatment in various medical facilities. They cook various meals for the soldiers and collect the necessary supplies for the humanitarian aid.



Implementation period: 24 February 2022 – ongoing

Assistance to the Joint Forces
of the Armed Forces of Ukraine

ODESA CITY MUNICIPALITY

ODESA REGION

UPDATING LOGISTICAL FACILITIES OF ODESA MUNICIPAL ENTERPRISES AND PROVIDING THE CITY WITH ALTERNATIVE POWER SOURCES

Since the first days of the full-scale invasion of Ukraine by Russian troops, the Odesa City Council has been making every effort to provide essential supplies to the military, the security forces, the city's security agencies and the residents of the municipality. During the lengthy power outages in the winter of 2022-2023 and after the destruction by Russians of the substations supplying Odesa, the city authorities received assistance from international partners and twin cities.

In particular, the municipality received one mobile tower, 12 buses, 111 generators, as well as trucks, gas masks, and radiation protective suits from the Federal Agency for Technical Assistance (THW). A total of 304 generators, including 28 high-power generators (110-1250 kW) worth EUR 2.8 million, were provided through humanitarian aid from GIZ, THW, and the twin city of Konstanz. It provided alternative power to 8 boiler houses in the city, which is more than 400 houses with 70,000 residents. Generators were also provided to Odesa's Point of Invincibility.

The cooperation with international organisations has also allowed us to upgrade the logistical facilities of the Rescue and Diving Service of Odesa City Council. The Grant Office 'Odesa 5T' municipal institution, jointly with the representatives of Nari Homes LLC, is implementing the Creation of Modular Houses in Odesa project. The project is aimed to build a modular town for internally displaced persons affected by the hostilities in Ukraine and employed in municipal institutions or enterprises of Odesa. Currently, the first delivery of 10 modular houses is expected, which will accommodate 360 internally displaced persons.



Implementation period: February 2022 – ongoing

Cooperation with
International Partners

OVRUCH CITY MUNICIPALITY

ZHYTOMYR REGION

MODULAR KINDERGARTEN BUILT WITH ESTONIAN GOVERNMENT FUNDS OPENS IN OVRUCH

The first site built from scratch with the support of partners and friends from Estonia – a modern kindergarten – was opened in Ovruch, Zhytomyr region. The project was implemented as part of a programme to restore the infrastructure destroyed by Russian troops.

The kindergarten was built in less than a year. It was equipped with everything necessary for 160 children. The first phase of construction has now been completed, and 80 children can already attend the modern childcare facility.

During air raid alerts, the children and educators of the kindergarten will be hiding in a specially equipped shelter.

The educators were selected through a competition. They were trained in Estonian kindergartens.



Implementation period: 2 August 2022 – ongoing

Cooperation with
International Partners

OKHTYRKA CITY MUNICIPALITY

SUMY REGION

CREATING ALTERNATIVE HEATING SYSTEM FOR MATERNITY HOSPITAL

Being aware that the occupiers are deliberately destroying heat and power supply facilities, taking into account these challenges and the risks of using traditional sources in the time of war, the local council decided to use alternative heating to heat maternity hospitals and clinics, namely, heat pumps that use renewable energy from the air or the ground.

The air temperature is vital for newborns, as their lives depend on it in the first hours of their life. After learning about the open charity initiative for businesses launched by Vodafone's League of Warmth, on 12 October 2022, the Okhtyrka City Council signed a Memorandum between Vodafone, the municipal non-profit enterprise of the Okhtyrka City Council, the Okhtyrka central district hospital, and the Your Support Charitable Foundation.

'The maternity ward in Okhtyrka is the first in Ukraine to receive guaranteed insulation, with a project budget of EUR 20,000. The funds were used to purchase technical equipment for air conditioning the premises of the obstetric and gynaecological department of the Okhtyrka hospital.

This equipment has a high efficiency factor, is reliable in operation, environmentally friendly and runs on ground and air energy. It will allow heating or additional heating if the thermal power plant does not work in full or partially,' explains Oleh Deinychenko, medical director of the municipal non-profit enterprise Okhtyrka central district hospital of the Okhtyrka City Council.

'This is a very important social initiative for our city in the time of war. The maternity hospital will be equipped with air conditioners that will provide warmth in winter and comfort in summer,' welcomes the initiative Pavlo Kuzmenko, Mayor of Okhtyrka, 'I hope that other companies will also join in and support the idea of giving warmth to babies.'



Implementation period: 27 July 2022 – 31 October 2022

Humanitarian Support Cooperation
with International Partners

PERECHYN CITY MUNICIPALITY

ZAKARPATTIA REGION

LARGE INVESTMENT PROJECT OF RELOCATING POWERFUL MACHINE-BUILDING ENTERPRISE FROM KRAMATORSK

The Perechyn city municipality has begun constructing a new and relocating a large enterprise from Kramatorsk, which specialises in the manufacture of turbines and equipment for powerful wind turbines. Since August 2022, the company has become a taxpayer in the Zakarpattia region, contributing about UAH 30 million to the budget of the Perechyn municipality. Importantly, the Perechyn City Council financed the preparation of the construction site for the new plant in the amount of UAH 12 million. The company will employ both local residents and skilled internally displaced persons (IDPs) from Donetsk region.

The plant's first manufacturing unit is currently under construction and will become part of the future industrial park. Several thousand specialists will work there, and this production platform will become one of the budget generators for the municipality. A significant share of the products will also be exported.

In addition, the municipality and the enterprise have already launched an initiative to build large-scale housing for several thousand relocated and new employees.



Implementation period: Summer 2022 – ongoing

Creation of Workplaces

PETRYKIVKA SETTLEMENT MUNICIPALITY

DNIPROPETROVSK REGION

PRACTICE OF COMPENSATION FOR ELECTRICITY CONSUMPTION

Since the first days of hostilities, Petrykivka has had a humanitarian hub, the Unified Volunteer Centre, which organises and coordinates all areas of volunteer activity. Due to cooperation with business leaders and active residents, the Petrykivka municipality has welcomed and accommodated more than 2,500 internally displaced people, which makes one IDP in ten local residents. The accommodation was provided in both private estates and municipal facilities.

Every month, since March 2022, each IDP has received a food parcel and hygiene products twice. All



IDP children under one year of age are fully provided with baby food and diapers. In addition, clothing has been provided several times.

The Petrykivka settlement municipality is the only municipality in the region, and possibly in Ukraine, that is implementing a project to compensate for electricity. The Iskra Voli Charitable Foundation has provided financial assistance to families who have hosted internally displaced persons free of charge to compensate them for the costs of electricity. A total of UAH 1.285 million was paid out.

Implementation period: March 2022 - in progress

CULTURAL HERITAGE: PETRYKIVKA PAINTING ON ARMED FORCES CHERVONS AND HELICOPTERS

Since the first days of hostilities, Petrykivka has had a humanitarian hub, the Unified Volunteer Centre, which organises and coordinates all areas of volunteer activity. Senior officials and employees of the settlement council, executives of enterprises of various forms of ownership, and volunteers from all backgrounds joined the centre. The volunteer centre provides the Ukrainian military and evacuees living in the municipality with food packages, hygiene products, clothing, bed linen, children's goods, among other things.

The residents of the municipality designed and produced unique chevrons for the military, stylised with Petrykivka painting. Volunteer artists even painted a helicopter with Petrykivka painting.



Implementation period: March 2022 – ongoing

Assistance to Internally Displaced Persons
Assistance to the Joint Forces of the Armed Forces of Ukraine

POLTAVA CITY MUNICIPALITY

POLTAVA REGION

ASSISTANCE TO IDPS FROM POLTAVA MUNICIPALITY

Since 24 February 2022, the Poltava municipality has become a shelter for hundreds of thousands of internally displaced persons affected by the military aggression of the Russian Federation. Since 24 February 2022, a hotline for IDPs has been operating in Poltava 24/7, where they can receive all the necessary humanitarian assistance.

As of mid-June 2023, more than 63,053 IDPs, including 12,023 children, were living in the Poltava city municipality.

Between 03 March 2022 and 17 April 2023, about 21,395 internally displaced persons were accommodated in 79 municipal and state-owned institutions of the Poltava city municipality. Currently, 846 IDPs live in 22 educational institutions.

The municipality has taken measures to create proper conditions and comprehensively meet the vital needs of IDPs, namely:

- IDPs have been provided with free accommodation in educational institutions, including for persons with limited mobility and persons with disabilities; showers, boilers, local Internet access and electrical repairs have been installed in 18 educational institutions where IDPs lived/live; showers have been installed in 9 institutions, and ramps, sinks and toilets have been installed. In each institution where IDPs reside, centres for children's education, including distance learning, have been created. From the first days of their stay, free hot meals were organised for IDPs.

With the outbreak of the full-scale invasion, the Centre for Charitable (Humanitarian) Assistance No. 1 was opened in the premises of the Poltava City Council and the Centre for Charitable (Humanitarian) Assistance No. 2 was opened in the premises of the Centre for Culture and Leisure.

In 2022, a total of 110,566 IDPs applied to the Centres and received food, hygiene products, clothing, footwear, basic necessities, baby food, diapers, medicines, and more.

In 2023, as of 18 June, a total of 17,755 people visited the Centre.

Additionally, a Centre for Rescued Persons has been opened in Poltava, providing psychological and legal assistance, as well as information support on medical care, government benefits, humanitarian aid, and temporary shelter. Currently, internally displaced children have the opportunity to spend their holidays in school camps.



Implementation period: 24 February 2022 – ongoing

**Assistance to Internally
Displaced Persons**

POLIANA VILLAGE MUNICIPALITY

ZAKARPATTIA REGION

MOBILE BATHING AND LAUNDRY FACILITY CREATED IN ZAKARPATTIA FOR FRONT LINE

A mobile bathing and laundry facility was created for the military in the Poliana Village Municipality in Zakarpattia region. The facility was made on the basis of an IVECO Stralis 460 semi-trailer and tractor and painted in a protective dark green colour to disguise the road train from enemies. Ivan Drohobetskyi, mayor of Poliana village, who voluntarily joined the Armed Forces of Ukraine in December 2022, initiated and inspired the creation of the facility.

This vehicle facility is designed to provide the military on the front line with a possibility to shower, launder, dry and iron their clothes. The facility has showers and a steam bath covered with special wood. During the re-equipment, the craftsmen of the Poliana municipality took into account all the suggestions of the military regarding the technical and camouflage support of the vehicle facility.

The initiative of the Poliana village municipality was supported by the Zakarpattia Regional Military Administration and the Mukachevo District Military Administration. As of the end of May 2023, the municipality and the authorities had already transferred 13 such vehicles to the Armed Forces of Ukraine.



Implementation period: Summer 2022 – ongoing

**Assistance to the Joint Forces
of the Armed Forces of Ukraine**

RADYVYLIV CITY MUNICIPALITY

RIVNE REGION

MODULAR TOWN FOR IDPS OPENS IN RADYVYLIV MUNICIPALITY

The first 12 houses for more than 40 internally displaced persons in the Radyvyliv municipality have been constructed as part of the 2022-2024 housing programme for internally displaced persons in Rivne region. The municipality was not chosen randomly, as it ranks second in the region in the number of IDPs hosted in relation to the local population.

The houses were made by the company Life Bud, which was relocated from Kharkiv to Rivne region. Before the war, the company was engaged in the installation of thermal insulation, and in Rivne region it began to produce modular houses.

The houses are insulated and can withstand temperatures as low as -40°C. They have autonomous heating. There is a kitchen, a shower room, a wardrobe, a double bed, and a double sofa. Residents have already moved in. This is an experimental pilot project that was launched in autumn 2022. Internally displaced families living in the municipality and those who have found official employment have moved into these houses. An extended family has already been created there. The families of a police officer and a doctor have moved in. Other residents include wives of the military with children, people with disabilities, and highly-skilled professionals necessary for the municipality.

The Radyvyliv City Council allocated a land plot with a total area of 0.7 hectares for the modular town. At the expense of the municipality's budget, the adjacent territory was landscaped and all the necessary communications were installed.

To celebrate the move in, each family was presented with crockery, pillows and warm blankets from the Radyvyliv branch of the Ukrainian Red Cross Society.

Most of the IDPs, who have moved into the modular houses, have no place to return to as their homes were damaged by shelling. Therefore, most internally displaced families consider moving into their own housing as a chance to start their lives anew – with new prospects and in safety.



Implementation period: September 2022 – ongoing

Assistance to Internally
Displaced Persons

RIVNE CITY MUNICIPALITY

RIVNE REGION

CARING FOR CHILDREN OF MILITARY OFFICERS WHO PROTECT UKRAINE

In cooperation with the Brotherhood without Borders mission, a children's camp was organised for children of military personnel, rescuers, police officers, doctors, and defenders whose whereabouts are unfortunately unknown.



Implementation period: May 2023 – ongoing

DISPLACED PEOPLE IN RIVNE ACTIVELY LEARN UKRAINIAN

Since the outbreak of the war, the Rivne city association of the Taras Shevchenko Prosvita Society in cooperation with the Centre for the Professional Development of Teachers of the Rivne City Council have organised Ukrainian language courses 'A Cup of Language in Rivne' for about 200 IDPs from different parts of the country.

Therefore, the courses have become a cultural retreat for Ukrainians, uniting citizens from different parts of the country.



Implementation period:
May 2022 – ongoing

**Assistance to Internally Displaced Persons
Cooperation with International Partners**

SIEVIERODONETSK CITY MUNICIPALITY

LUHANSK REGION

FIRST DIGITAL HUB FOR IDPS FROM LUHANSK REGION OPENS IN THE CITY OF DNIPRO

In February 2023, the first digital hub was opened at the Sievierodonetsk humanitarian hub in Dnipro, Ukraine, which is free of charge for IDPs from Luhansk region.

The digital hub is a place where IDPs from Luhansk region can visit and get free and unlimited access to the Internet. It is also a place to receive consultations on specific possibilities and services of the Diia mobile application and to work with data.

As of today, the hub has self-service zones for administrative services and digital literacy, and in the future, there are plans to hold free training sessions on the basics of digital literacy.

The pilot project was implemented as part of the international cooperation between the Luhansk Regional Military Administration, Sievierodonetsk City Military Administration and the E-Governance for Accountability and Participation Programme (EGAP), funded by Switzerland and implemented by the Eastern Europe Foundation in cooperation with the Ministry of Digital Transformation.



Implementation period: February 2023 – ongoing

STAROBILSK CITY MUNICIPALITY

LUHANSK REGION

MY LUHANSK REGION HUMANITARIAN HUB OF STAROBILSK MUNICIPALITY

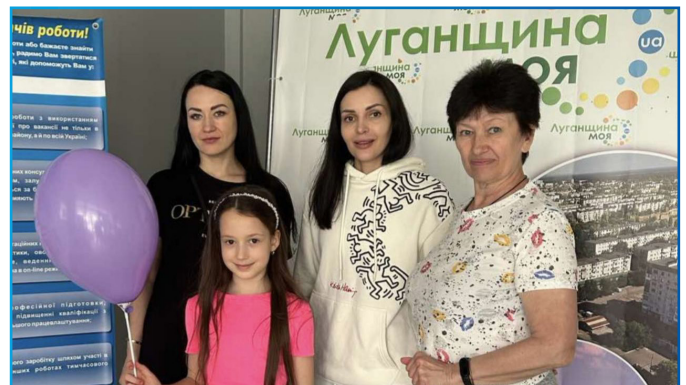
The humanitarian hub of the Starobilsk City Military Administration in Lviv launched its work with IDPs in August 2022 and continues to this day. The hub is part of a network of similar centres operating across Ukraine for residents of Luhansk region who have been displaced from the temporarily occupied territory. All the humanitarian hubs in Luhansk region have established contacts, so they can mutually support each other: the Lviv hub provides assistance to residents of both the Starobilsk city municipality and other municipalities from Luhansk region. Accordingly, other hubs in other cities across the country provide similar assistance to residents of Starobilsk.

The humanitarian hub of the Starobilsk City Military Administration in Lviv provides services to residents from Luhansk region who moved to Lviv region.

The staff of the Starobilsk City Military Administration and the executive committee of the Starobilsk City Council, who were relocated to Lviv, support the activities of the hub. Volunteers, including IDPs, are involved in the work of the hub. They help with packaging the kits for humanitarian aid.

As of today, nearly 3,000 IDPs from Luhansk region have registered electronically to receive humanitarian aid at the hub.

The Lviv Humanitarian Centre also offers the following services to internally displaced persons: consultations with doctors twice a week (representatives of the medical sector from Luhansk region), a psychologist, an employment service expert, counselling on social services, advice on the procedure for submitting documents to the Register of Damaged and Destroyed Property, educational and library services, including leisure activities for children in the summer, who can attend sports and recreational activities, pre-school preparation, meetings of the English club.



Implementation period: August 2022 – ongoing

**Assistance to Internally Displaced Persons
Humanitarian Support**

TERNOPIL CITY MUNICIPALITY

TERNOPIL REGION

AID TO THE ARMY FROM TERNOPIL

In June 2022, the Aid to the Army from Ternopil centre was opened on the basis of the Ternopil city territorial centre for social services. The centre provides free delivery of parcels to military deployment locations. The military receive first aid kits, long-term storage products, hygiene products, sleeping bags, mattresses, special military equipment, tactical footwear, uniforms, tools, generators, tactical backpacks, quadcopters, medical backpacks, camouflage nets, night vision devices, spare parts for cars and many other items.



Implementation period: June 2022 – ongoing

SUPPORT PROGRAMMES FOR FAMILIES AND CHILDREN OF HEROES IN TERNOPIL

Since 3 March 2023, support programmes for the families and children of Heroes from the city of Ternopil and the Ternopil municipality have been launched. The Programme's activities are aimed at families and children registered in the Ternopil city municipality and those who arrived from other parts of Ukraine, live in the Ternopil municipality and are registered as internally displaced persons. The Programme envisages the provision of free social, information and counselling services, legal aid, free public transport and bus services in the Ternopil city municipality, priority enrolment of children in pre-school, secondary, vocational and technical educational institutions of the municipality and in the Chornovil Halytskyi College.



Implementation period:
3 March 2023 – ongoing

**Assistance to the Joint Forces of the Armed Forces of Ukraine
Assistance to the Families of Heroes**

TURIISK SETTLEMENT MUNICIPALITY

VOLYN REGION

RELOCATION OF SEWING PRODUCTION TO TURIISK MUNICIPALITY

During Russia's full-scale invasion of Ukraine, many businesses were forced to move to the western regions of the country. Oleksii Bezsmertnyi, mayor of Turiisk settlement, expressed his readiness to host any enterprise from the combat zone and help it adapt.

The first priority was to create comfortable conditions to develop and attract business. Varno LTD, which used to operate in Kramatorsk before the war and was engaged in sewing men's socks, was forced to leave the city and look for a place to relocate due to the threat of hostilities. The municipality offered several options for the relocation of the enterprise. The premises which interested the entrepreneurs were renovated at the expense of the settlement council. The procedures of preparing the relevant documents and decisions for the lease of the premises were promptly completed.

In June 2022, the owners of the sewing factory relocated all the equipment and part of their team consisting of 10 specialists to Turiisk. The municipality welcomed people from the combat zone. Free housing was provided for 7 families and commuting to the workplace was organised. The Turiisk Settlement Council jointly with the Turiisk district branch of the Volyn regional labour centre organised a job fair to recruit staff for the company. The fair was attended by 35 people, including both IDPs and local residents, of whom 8 people registered as unemployed. At the fair, the company's expert held short job interviews with the applicants and conducted a practical training session to help them develop their skills. Each attendee had the opportunity to try their hand at being a sewer. The company recruited staff in this way.

As of today, the company has created 50 jobs. In addition to the internally displaced employees of the enterprise, there are other IDPs in the municipality who have also been helped in resolving social and domestic issues and enrolling their children in educational institutions.

Over the year of its operation, the company has paid over UAH 0.5 million of personal income tax to the local budget. Women from Kramatorsk, joined by women from Turiisk, sew shirts and blouses that are 100% exported. The company's management is planning to launch one more tailoring unit, which will create another 20 jobs. And even after our victory, when the company returns to Kramatorsk, the management wants a branch to operate there and part of the company to remain in Turiisk. In its turn, to support the activities of this enterprise, the municipality has decided to include the premises in which the enterprise is relocated in the privatisation list.



Implementation period: May 2022 – ongoing

Creation of Workplaces

TIACHIV CITY MUNICIPALITY

ZAKARPATTIA REGION

TIACHIV CITY COUNCIL BUILDS MULTI-APARTMENT FRAME AND PANEL HOUSE FOR IDPS EMPLOYED IN MUNICIPALITY

In pursuance of the Programme for the Construction (Purchase) of Housing in Zakarpattia region for 2023-2026, the Tiachiv City Council developed its own Programme for the Construction (Purchase) of Housing in the Tiachiv city municipality for 2023-2026 and approved it by the decision of the city council session of 21 November 2022. As a result, in early 2023, the Zakarpattia Regional Military Administration and state-owned enterprise Lamella launched the construction of a frame-panel apartment building for temporary accommodation of IDPs employed in the municipality. The project, with the estimated cost of the construction site at UAH 17,599,894 thousand, envisages a proportional (1/3) involvement of funds from the regional budget, the budget of the municipality, and voluntary contributions from individuals and legal entities.

The total area of the building is 453.9 m², divided over two floors, and comprises 28 living rooms with individual bathrooms. The estimated number of residents is 60 people, potentially up to 84. As of June 2023, the construction works were almost completed, and the adjacent area was being landscaped and arranged. The unique feature of the construction is that it is the first frame-panel apartment building in the region, and its design and construction require significantly less time and financial resources, which is especially important in the time of martial law.



Implementation period: November 2022 – June 2023

UMAN CITY MUNICIPALITY

CHERKASY REGION

'AVDIIVKA. FREE PEOPLE. SO IT WAS, SO IT WILL BE' SOCIAL HUB WORKS IN UMAN

'Avdiivka. Free People. So It Was, so It will Be' social hub operates in the Uman city municipality. The hub was created as a result of the cooperation between the Avdiivka City Military Administration of Pokrovsk district, Donetsk region, and the Uman City Council, which signed a Memorandum of Partnership in August 2022.

The hub is maintained by the staff of the Avdiivka City Military Administration based in Uman.

The hub provides internally displaced persons with social counselling, assistance in solving everyday issues and contacting their families, support in applying for social benefits, and humanitarian aid. Additionally, psychological support classes are conducted for people who need emotional retreat and want to adapt to new conditions.

Various events, competitions, and outdoor games are organised for children. These activities help internally displaced families adapt to the community.

Since the hub opened, nearly 1,200 IDPs have taken part in psychological and coaching classes, quests, sports competitions, trainings, workshops, excursions, events dedicated to festive and memorial days, yoga and dance classes, and meetings of singing and creative groups in Uman.

Since the launch of the hub, the staff of the Department of labour and social protection of the population of Uman City Council in cooperation with the coordinators have held 82 events, in which NGOs and charitable organisations have been involved on a partnership basis.



Implementation period: October 2022 – ongoing

Assistance to Internally
Displaced Persons

KHERSON CITY MUNICIPALITY

KHERSON REGION

SPIILNO. UNICEF CHILDREN'S ROOM OPENS IN KHERSON

Spilno Children's Space was opened in cooperation between the Kherson City Military Administration and UNICEF. The location was created in one of the humanitarian aid centres – the Humanitarian Centre for Families with Children.

Various activities for children are planned every day in the Spilno Children's Space, involving qualified social workers to help families and children.

The Humanitarian Centre also provides both adults and children with psychological help, along with humanitarian aid. The 10 April NGO and Humanitarian mission Proliska are helping to organise psychological assistance.

In the future, with the support of UNICEF, the basement of the educational institution where the Humanitarian centre for Families with Children operates will be renovated so that children can study in safe conditions.

The centre is the third such children's room in the city – two more are located in Suvorovskiy and Dniprovskiy districts. Children can play with their peers in these centres, overcome the psychological effects of war in a playful way while their parents can receive useful information.

The facilities are open seven days a week. Up to 1,500 children, mostly under the age of 12, visit them each month.



Implementation period: May 2023 – ongoing

Cooperation with
International Partners

KHMELYNYSKYI CITY MUNICIPALITY

KHMELYNYSKYI REGION

KHMELYNYSKYI LAUNCHES FAMILIES OF HEROES MUNICIPAL PROGRAMME

The Khmelnytsky City Council has adopted the Families of Heroes programme. The Programme includes a number of activities, as well as social and financial support for the families of the defenders who sacrificed their lives for Ukraine. The total amount of funding for the Programme is almost UAH 140 million. The Families of Heroes programme for family members of fallen war veterans and defenders of Ukraine, designed for 2023-2025, is applicable to families registered and residing in the Khmelnytskyi city municipality and to families who came from other regions of Ukraine, reside in the municipality and are registered as internally displaced persons.

The Programme provides for a 50% compensation of benefits for housing and municipal services, payment of a monetary reward for the title of Honorary Citizen of the City of Khmelnytskyi and a one-time financial assistance to family members of deceased war veterans, family members of fallen defenders of Ukraine, medicines, dental and hearing prosthetics, psychological rehabilitation, measures to improve the psycho-emotional state of children, employment assistance for family members and other activities.

The Programme also includes measures to rehabilitate family members of fallen defenders of Ukraine, provide health and recreation for their children, and involve children and young people in clubs and teams in various sports at municipal children's and youth sports schools.

Families of Heroes can also receive information and counselling services through the Helpline and a range of free social services: legal and psychological counselling, social support information, and social adaptation.



Implementation period: 27 March 2023 – ongoing

Assistance to the Families of Heroes

CHERKASY CITY MUNICIPALITY

CHERKASY REGION

CHERKASY IS YOUR CITY INTEGRATION HUB FOR IDPS OPENS IN CHERKASY

Cherkasy is Your City social integration hub opened in the regional centre. It was opened at the initiative of the mayor in the premises of the former Lisovyi Committee of Self-Organisation. The centre aims to unite internally displaced people who have found shelter in Cherkasy, help them adapt and socialise in the new environment.

The premises of the hub have been renovated, fitted with a psychologist's room, a children's room, a coworking area and two rooms for interactive meetings, as well as furnished and equipped. The hub will help to unite IDPs, integrate them into the new community, find opportunities for employment, retraining, education, and leisure. The hub's activities include psychological assistance to people who have settled in Cherkasy, people with disabilities, family members of fallen defenders and other most vulnerable categories.

Cherkasy is Your City social integration hub has become a convenient platform for creating a favourable environment for strengthening social cohesion between the local population and displaced persons, private enterprises and NGOs, demonstrating the positive impact of joint activities on the processes within the municipality.



Implementation period: December 2022 – ongoing

Assistance to Internally
Displaced Persons

CHORNOBAIVKA VILLAGE MUNICIPALITY

KHERSON REGION

CHORNOBAIVKA MUNICIPALITY SETS COURSE FOR COMPLETE RECOVERY OF DE-OCCUPIED AND DILAPIDATED VILLAGES

Due to active hostilities in the Posad-Pokrovske village of the Chornobaivka village municipality, more than 90% of the houses were damaged. Some houses were completely destroyed.

Before the full-scale invasion, the village was home to 2,239 residents, now it is home to 550 ones. In March 2023, the village began implementing one of the projects for complete recovery, including the housing sector and infrastructure facilities.

The first step was the construction of temporary housing – 328 modular houses in the yards of residents whose homes were destroyed. These modular houses were provided by the Swedish Civil Protection Agency from the EU's strategic reserves through the EU Civil Protection Mechanism.

Five volunteers from Posad-Pokrovske were trained to assemble the structures. Starting from 6 March, 20 trucks with components arrived in the village every day. On 18 March, the construction of the houses started. The houses are compact, versatile, and convenient, and can be reused. If necessary, they can be used as shared kitchens, children's areas or medical offices, since the design allows for assembly into larger modules. The premises meet the international humanitarian emergency standards and are over

17.5 m² in size. The house comes with floor covering, 5 beds with mattresses with bed linen, and an electric heater. Posad-Pokrovske is also on the list of localities to be rebuilt as part of a pilot government project, which will also begin with the reconstruction of houses. The first phase of the project has already been presented, and the second phase is about to be launched – the village public centre with a school, kindergarten, shops, and a cultural centre that were destroyed by the enemy.

To implement the projects, large-scale demining of the occupied territory is in progress. Communication networks in the village are being restored to operational state. The most challenging is the gas supply, since there are no gas pipes left in the area. Despite the challenges and risks, people are returning home.

Since the beginning of January 2023, a team of repairers from Lutsk and Rivne has also been working in the village, who, with the support of the For Peaceful Skies Charitable Foundation, temporarily covered 520 damaged houses with tarpaulin (waterproof material) to ensure their temporary safety.

At present, comprehensive support for the municipality through various projects continues.



Implementation period: January 2023 – ongoing

**Cooperation with
International Partners**

CHORTKIV CITY MUNICIPALITY

TERNOPIL REGION

CHORTKIV MUNICIPALITY HELPS IDPS

Since the outbreak of the full-scale war and until the end of 2022, the Operational Centre, which was created at the Chortkiv City Council, has received and transferred 274.2 tonnes of humanitarian aid, including 167.9 tonnes for the needs of internally displaced persons. Over 6,000 people have found temporary shelter in the municipality at different times. At present, 2,733 IDPs reside in the municipality.

In March 2022, all local social security programmes were amended to include the category of internally displaced persons. As a result, IDPs were able to receive social support from the municipality under the same conditions as the local residents. To ensure the effective implementation of the state policy on IDPs, promote the development and improvement of the accessibility of services provided by institutions of all forms of ownership in the city and facilitate the integration of internally displaced persons at their new place of residence, an IDP sector was established in August 2022 at the Department of social protection and healthcare of the Chortkiv City Council. In May 2023, an IDP Council was established at the executive committee of the Chortkiv City Council.

The Chortkiv municipality is a participant in the EU Support for Immediate Needs of IDPs and the EU Neighbourhood Investment Platform (Nip) project, which is being implemented in Chortkiv, with a total investment of EUR 1,960,000. Within the framework of the project, 39 apartments will be furnished in the city, where 150 internally displaced persons who have found shelter in the municipality will be entitled to stay. The implementation period of this EU project is 09.08.2022 - 09.02.2025.

As of today, the dormitory is undergoing repair and construction works, including the installation of the necessary plumbing systems, heating, electrical wiring and lighting to create separate smart apartments for IDPs, and the reconstruction of the residential building using energy-efficient equipment is being carried out. All safety, health, and comfort requirements are taken into account. The executive committee of the City Council registered 28 IDPs who have found shelter in the municipality and need temporary housing in the Chortkiv municipality (applications are still being accepted).



Implementation period: 24 February 2022 – ongoing

Assistance to Internally
Displaced Persons

SHULHYNKA VILLAGE MUNICIPALITY

LUHANSK REGION

IDPS FROM SHULHYNKA OPEN VIADUCT UNITES YOUTH RESOURCE CENTRE FOR DISPLACED PEOPLE AND LOCAL YOUTH COUNCILS OF IVANO-FRANKIVSK REGION

Viaduct Unites Youth Resource Centre was opened in Vorokhta, Ivano-Frankivsk region, for displaced people and local youth councils. The centre was created in the premises of the Centre for culture, leisure, youth and sports with the support of the USAID Democratic Governance in Eastern Ukraine project, at a cost of UAH 436,000.

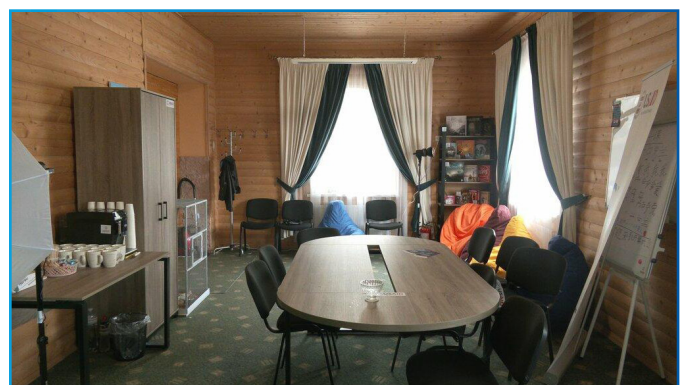
An IDP from the village of Shulhynka in the Luhansk region, who moved to the Vorokhta municipality due to the full-scale war, initiated the creation of the centre.

'There was a civic activist who stayed in Vorokhta. He is now defending the country in the Armed Forces. He used to represent the Luhansk region in the Democratic Governance in Eastern Ukraine projects that were implemented before the full-scale invasion of Russia,' says Volodymyr Aredov, regional director of the project.

Viaduct Unites will become a space where young people aged 14 to 35 can communicate, play board games, find like-minded people, unite, and actively participate in the life of the Vorokhta municipality.

The centre will soon offer the following development and leisure opportunities:

- a photography school;
- an art school;
- English and Chinese language school;
- eco-learning;
- Young Guides club;
- media literacy school;
- public speaking club;
- coworking and much more.



Implementation period: 31 May 2023 – ongoing

**Cooperation with
International Partners**

FOR NOTES

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